SERVICE MATRIX

	*SHRM Credits	Everything DiSC® Facilitator Cert.*	Everything DiSC® Management	Everything DiSC® Work of Leaders	Everything DiSC® Workplace	Everything DiSC® Productive Conflict	Mastering Difficult Conversations	Accountability Skills	Influencing Effectively	5 Behaviors of a Cohesive Team	5 Behaviors Training Accreditation*	StrengthsFinder	Managing Change	Listening & Feedback	Facilitation/Presentation Fundamentals	Enhancing Coaching Skills	Leadership Essentials	SLII	Emotional Intelligence	Career Development	Behavioral Interviewing	One-on-one Coaching	Working Across Cultures	Workplace Inclusion	Leading Virtual Teams	Managing Your Career
TARGET AUDIENCE																										
Management & Leaders		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
High Potential Employees		x	x		x	x	x	x	x			x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Individual Contributor		x			x	x	x	x	x	x	x	x	x	x	x				x	x	x	x	x	x	x	x
FOCUS AREA																										
Talent Development		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Management Skills			x	x	x	x	x	x	x			x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Leadership Skills		x	x	x	x	x	x	x	x	x		x	x	x	x	x	x	x	x		x	x	x	x	x	
Communication Skills			x		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		x	x	x	x			
Team Building		x	x		x	x	x	x	x	x	x	x	x	x					x				x		x	
Change Management							x	x	x			x	x	x					x				x	x		
Human Resources												x	x						x	x	x		x	x	x	x
DELIVERY METHOD																										
One-on-one			x	x	x					x		x			x				x	x		x				x
Group Workshop		x	x	x	x	x	x	x	x	x		x	x	x	x	x	x	x	x	x	x		x	x	x	x
Webinar/E-learning		x	x	x	x	x	x	x	x		x	x			x				x	x		x	x	x	x	x
Blended Learning		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x